PJUSD Student Chromebook Protection Policy

Instruction

Care of all instructional materials, including Chromebooks, distributed by PJUSD is the responsibility of the student to which they are assigned and his/her parent/guardian. This includes costs associated with damages and loss or theft (California Education Code 48904). The purpose of the PJUSD Student Chromebook Protection policy is to protect PJUSD families from accumulating debt due to accidental damage or theft (see definitions below) of school-issued Chromebooks.

Policy Term

- Policy term runs from August 1 to June 30.
- Policies purchased at any time between those dates will terminate on June 30.
- Chromebook protection can be purchased at any time during the first weeks of the school year. An open
 enrollment period will be offered after winter break, as scheduled on the adopted district calendar, for three
 weeks.

Cost

Coverage costs \$25 per term (see above). Policies purchased mid-year will not be prorated.

Refunds

There will be no refunds. If a student drops from the school, and then returns later in the school year, the policy will still be in effect until the expiration date of the original policy.

Deductibles (per term)

- First covered repair- \$0 deductible
- Second covered repair- \$20 deductible
- Third covered \$40 deductible
- Fourth covered repair- \$60 deductible
- After 4 repairs/replacements the policy is void for the remainder of the term and parent/guardian is responsible for all damage to the device

Your duties in the event of loss or damage

- 1. Report the loss or damage to the PJUSD technology staff within 30 days. In the event that school is not in session, you must notify one of the PJUSD technology staff members via email at pjusdit@piercejusd.net
- 2. Notify the local police if the loss is due to theft, burglary, robbery or vandalism. You must then provide the official police report to the PJUSD technology department.

Settlement Options

PJUSD will pay for the cost of repair of the protected device which includes parts and labor. If the device cannot be repaired, an equivalent replacement of PJUSD's choosing will be provided. If a replacement device is provided, this coverage will transfer to the replacement device for the duration of the policy. While a student's device is being repaired the student will be issued a loaner device of PJUSD's choosing. The policy will cover the loaner device until the student's original device is returned or a permanent replacement device is issued.

Fraud, Concealment, and Misrepresentation

Coverage may be denied if the student willfully defrauds, conceals, and/or misrepresents any material information about the cause of damage or loss of the device.

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Detail of Coverage

- Accidental damage, drops, liquid spills, and submersion
- Theft, burglary, robbery (requires official police report)
- Vandalism (requires official police report or school administrator incident report)
- Fire, flood, natural disaster
- Power surge
- Mechanical failure or defect

Detail of Exclusions of Coverage

- Corrosion and rust
- Cosmetic damage
- Dishonest and/or intentional acts
- Unexplained loss or mysterious disappearance
- Government seizure
- Loss or damage to accessories, software and data
- Tampering with or unauthorized attempts to repair the device.

Policy Portability

If a student transfers to another PJUSD site during the policy term the coverage will transfer to the new site and remain in effect until the end of the term. If a student transfers to a site outside of PJUSD, the coverage does not transfer to the new district/school and the device must be returned to the PJUSD technology department. However, if the student transfers back to a PJUSD site before the end of the term, the coverage will remain in effect until the end of the term.

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Replacement Cost

Students that are not participating in the Chromebook Protection Plan will be responsible for damages and replacement cost of the Chromebook.

Below is the cost of the parts to replace items on the Chromebook:

Part Description	Cost	Notes
Entire Chromebook	\$300	
LCD Screen (1A)	\$50	
Keyboard/Touchpad (2,4)	\$100	Depending on key damage possible entire keyboard assembly replacement required
Power Supply (AC Charger) (10,11)	\$25	Cost includes both power supply and AC cord
Camera (1B,1C)	\$30	

